

# Pecyn Dogfennau Cyhoeddus

## Pwyllgor Craffu Dysgu a Sgiliau

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Man Cyfarfod  
**Trwy Zoom**

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Dyddiad y Cyfarfod  
**Dydd Mercher, 28 Chwefror 2024**

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Amser y Cyfarfod  
**2.00 pm**

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I gael rhagor o wybodaeth cysylltwch â  
**Katharine Flanagan-Jones,**  
**Democratic and Scrutiny Support**  
**Officer**

katharine-maria.flanagan-  
jones@powys.gov.uk



Neuadd Y Sir  
Llandrindod  
Powys  
LD1 5LG

Dyddiad Cyhoeddi

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Mae croeso i'r rhai sy'n cymryd rhan ddefnyddio'r Gymraeg. Os hoffech chi siarad Cymraeg yn y cyfarfod, gofynnwn i chi roi gwybod i ni erbyn hanner dydd ddau ddiwrnod cyn y cyfarfod

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### AGENDA

**Cyd-Bwyllgorau Craffu - Economi, Preswylwyr a Chymunedau, Iechyd a Gofal, a Dysgu a Sgiliau**

**1. YMDDIHEURIADAU**

Derbyn ymddiheuriadau am absenoldeb.

**2. DATGANIADAU O DDIDDORDEB**

Derbyn unrhyw ddatganiadau o ddiddordeb gan Aelodau yn ymwneud ag eitemau i'w hystyried yn y cyfarfod.

**3. DATGANIADAU CHWIP Y PLEIDIAU**

Derbyn datganiadau ynglyn â gwaharddiad chwip plaid a gyflwynwyd i Aelod mewn perthynas â'r cyfarfod yn unol ag Adran 78 (3) Mesur Llywodraeth Leol 2001.

(D.S: atgoffir yr Aelodau, dan Adran 78, na all Aelodau sydd wedi derbyn gwaharddiad chwip plaid bleidleisio ar fater gerbron y Pwyllgor.

|           |
|-----------|
| <b>4.</b> |
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|                               |
|-------------------------------|
| <b>PERFFORMIAD CHWARTER 3</b> |
|-------------------------------|

Derbyn ac ystyried Adroddiad Perfformiad Chwarter 3 2023/24.  
(Tudalennau 1 - 62)

**Myfyrdod y Pwyllgor**

Ar ôl cau'r cyfarfod gofynnir i'r Pwyllgor dreulio 5 i 10 munud yn myfyrio ar y cyfarfod heddiw.

|                      |  |
|----------------------|--|
| <b>Report Title:</b> | Corporate Strategic and Equality Plan Scorecard: Quarter 3 Performance |
| <b>Lead Officer:</b> | Catherine James, Head of Transformation and Democratic Services        |

### Key Issues in the report highlighted by Lead Officer

1. It should be acknowledged that the measures within the CSEP are under continuous review and improvement. The measures do not yet all include reporting from all services, as mechanisms are still under development to support this aspiration. For example, CSEP measure 1 reports the '*Number of contacts to Powys County Council (Number of times people have contacted the Council)*', but at present it only includes data from Economy and Digital and Housing Services. This does not enable detailed information on service level contacts so the figures should not be taken at face value. This will be addressed in next year's CSEP, which will expand the reporting to include further services and will separate the measure into each contributing service to enable greater understanding of how and when people are contacting the Council.
2. As in previous quarters of the current performance year, it is requested that the committee's attention is drawn to the objective 2 action that states 'By March 2026, we will establish a fair pay commission that will set out how the Council will become a fully accredited living wage employer. We will do this in consultation with trade unions and our partners'. The Council already pays a Real Living Wage to all the staff it directly employs. The aspiration to seek accreditation is contingent on the Council's contractors paying their staff a Real Living Wage, and work will be undertaken to gain insight into the current wage arrangements that exist within contractor organisations. This information will enable the Council to plan progress towards achieving this aim.
3. The following amendments have been presented to Cabinet for decision (19 March 2024). Proposed amendments to the following measures:
  - **Measure 13:** 'The percentage of people accessing leisure facilities who report positive well-being (a high number is better)' has been **removed** from the reporting, as the data is not available from the provider.
  - **Measure 16:** 'Number of learners enrolled in local authority community learning per 1,000 population (a high number is better)' has been **removed** from the reporting. It is considered that this measure does not adequately reflect adult learning in the county, and relevant data are not available to report accurate enrolment figures nor meaningful updates.
  - **Measure 34:** 'Number of households who are living in temporary accommodation (a low number is better)' has been **updated** to add clarifying information in brackets. It now reads: 'Number of households who are living in temporary accommodation (those owed S68 interim duty who are/may be homeless and in priority need) (a low number is better)'.
  - **Measure 35:** 'A reduction in the child poverty rate' has been **amended** to 'The child absolute poverty rate'; this clarifies that the measure is monitoring the actual rate and not calculating a reduction. The aim is to enable readers of the report to understand the actual rate of child poverty over time.
  - **Measure 37:** 'Number of households who are homeless (a low number is better)' has been **updated** to add clarifying information in brackets. It now reads: 'Number of households who are homeless (those owed S73 duty to relieve homelessness and final S75 duty to help secure accommodation for those in priority need) (a low number is better)'.

**For reference:**

**APPENDIX 1 – QUESTION BANK (Extracted from the Performance Document)**

What should we think about when reviewing our performance and business plans? The bullets below are a brief example of the types of questions we should ask ourselves when we are evaluating our performance.

- **What are you concerned about?**
  - What plays on your mind? What would you change if you could?
- **Have there been any situational/policy changes which have impacted upon delivery?**
  - These may be internal, external, local, or national – please think about the broader environment and bigger picture.
- **How much have we achieved this quarter?**
  - This is a good place to share any measurements you may use, such as % customer satisfaction, number of surveys circulated and number returned, % planned activity completed within timescale, etc.
- **How do we know how well it has gone?**
  - What did we achieve?
  - What did we learn? Are there any lessons learned/areas of good practice which could be noted / shared wider?
  - Who has benefited from what we've done? How? What difference has been made?
  - What have residents, partners, and regulators said during the quarter (including engagement activities, complaints, compliments, and audits) about your service?
  - What messages do you need to share with the people of Powys? How have you planned to progress them?
- **Have any risks or issues changed, or have new ones been identified? Have any risks been de-escalated?**
  - Has the risk / issue register been updated?
- **Do we have the necessary resources to progress this work?**
  - For example, identify any issues with workforce, finance, assets, and other resources.
  - Are you delivering within budget?
  - If the necessary resources are not available, what plans have been put in place? Can the activity continue?
- **Do we need any support from others (other services, partners, etc.)?**
  - For example, where delivery is dependent upon support services like Transformation and Democratic Services, Digital and Economy Services, or strategic partners like PTHB, we need to liaise with them to keep them informed and to seek assistance where they can help unblock some barriers to completion.
- **Other**
  - Is there anything that may affect whether this activity can be achieved as planned and within timescale and current resources?
  - What can we do differently?
  - What changes do we need to make to our action plan (including our Integrated Business Plan) based on what has happened and what we've learned this quarter?
  - Do any activities need to be escalated to discuss whether they should be put on hold or ceased entirely?

**Key Feeders (tick all that apply)**

|                                      |   |                                   |   |
|--------------------------------------|---|-----------------------------------|---|
| Strategic Risk                       |   | Cabinet Work Plan                 |   |
| Director / Head of Service Key Issue |   | External / Internal Inspection    |   |
| Existing Commitment / Annual Report  |   | Performance / Finance Issue       | ✓ |
| Suggestion from Public               |   | Referral from Council / Committee |   |
| Corporate Improvement Plan           | ✓ | Impacting Public / other services |   |
| Service Integrated Business Plan     |   |                                   |   |
| Suggestion from Members              |   |                                   |   |
| Partnerships                         |   |                                   |   |

**Scrutiny Impact (tick all that apply)**

|                                  |  |                            |   |
|----------------------------------|--|----------------------------|---|
| Policy Review                    |  | Performance                | ✓ |
| Informing Policy Development     |  | Evidence Gathering         |   |
| Risk                             |  | Corporate Improvement Plan | ✓ |
| Service Integrated Business Plan |  | Partnerships               |   |
| Pre-Decision Scrutiny            |  | Finance / Budget           |   |

**Other (please specify)**

|     |
|-----|
| N/A |
|-----|

**Suggested scrutiny activity - Committee's Role:****Scrutinising the progress, processes, and impact of performance and performance management within the Council.**

- Responsibility to continuously ask whether we are doing what we said we would do, and whether we are doing it well.
- Reviewing, analysing, and evaluating the performance of the Council, including the Corporate and Strategic Equality Plan Scorecard, for quality, relevance, and usefulness.
- Identifying and voicing any queries or concerns that arise, helping to ensure robust procedures and activities.
- Working with Cabinet to seek assurance and develop performance and performance approaches.
- Balancing the concerns of the people and communities of Powys with issues of strategic risk and importance.
- Supporting the voice of the people of Powys to be heard in the decision-making process.

**On what specific elements of the report would scrutiny comment add value**

- Review and evaluation: informed enquiry / recommendations; to review the information, ask questions, make enquiries, and make recommendations.
- Seek assurance and clarification about progress towards achieving the Corporate and Strategic Equality Plan priorities, and ensuring that service priorities will be met effectively, efficiently, and within the allocated timescales and resources.

## Example questions:

- a. Is the content accessible and easy to understand?
- b. Does the information provide a clear understanding of what work the Council is undertaking to meet the ambitions of *Stronger, Fairer, Greener*?
- c. Are the targets provided against measures appropriate e.g. too high/too low etc?
- d. Does the Committee feel the future actions will help achieve the objective and to what extent?
- e. Based on your work as a Committee in the last quarter, is there anything the Committee aware of which they feel should be considered within the report?
- f. Based on your work as a Committee, does the information interact with any resource (workforce or finance) challenges identified?
- g. Thinking around access to services, can the Committee provide views based upon the aspirations of the Plan and what is being delivered so far based upon the information provided?
- h. Thinking around workforce and real living wage accreditations, can the Committee provide views based upon the aspirations of the Plan and what is being delivered so far based upon the information provided?
- i. Thinking around poverty and inequality, can the Committee provide views based upon the aspirations of the Plan and what is being delivered so far based upon the information provided?
- j. Is there anything identified within the report which the Committee would like a further follow up/deep dive session around?

# CYNGOR SIR POWYS COUNTY COUNCIL.

Joint Scrutiny Committee, 28 February 2024

|                       |   |
|-----------------------|---|
| <b>Report Author:</b> | <b>Councillor James Gibson-Watt, Leader, and Cabinet Member for an Open and Transparent Powys</b> |
| <b>Lead Officer:</b>  | <b>Catherine James, Head of Transformation and Democratic Services</b>                            |
| <b>Report Title:</b>  | <b>Corporate and Strategic Equality Plan Scorecard: Quarter 3 Performance (2023-2024)</b>         |
| <b>Report For:</b>    | <b>Information</b>  |

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## 1. Purpose

- 1.1. The purpose of this report is to present the Council's 2023 to 2024 Quarter 3 (October to December) Corporate and Strategic Equality Plan Scorecard.
- 1.2. The Scorecard is available on the Council's website by visiting: <https://en.powys.gov.uk/article/14124/Corporate-Plan-Updates>

## 2. Background

- 2.1. The Quarter 3 Corporate and Strategic Equality Plan Scorecard shows the Council's performance against its expectations between April and December 2023.
- 2.2. The new performance year commenced on 01 April 2023 to coincide with the publication of the Council's new [Corporate and Strategic Equality Plan: Stronger, Fairer, Greener](#). (We abbreviate references to this plan as 'CSEP'.)
- 2.3. The purpose of the CSEP is to present the well-being priorities for the Council for the years 2023 to 2027, which support the [seven national well-being goals](#) of the Well-being of Future Generations (Wales) Act 2015. The Council's priorities are its three corporate well-being objectives, which are:
  1. We will improve people's awareness of services, and how to access them, so that they can make informed choices.
  2. We will support good quality, sustainable, employment, providing training opportunities, and pursuing real living wage employer accreditation.
  3. We will work to tackle poverty and inequality to support the well-being of the people of Powys.
- 2.4. The CSEP contains all the priority work for the Council, driven by the Cabinet's work programme and ambitions. The objectives and measures integrate the equality objectives and measures to ensure that we work towards a fairer Powys in all aspects of our work, and that equality is at the heart of our approach.
- 2.5. The well-being objectives are organisation-wide areas of focus that we actively pursue so that we can make positive improvements to our services. The performance process helps the Council reflect on the year so far, to evaluate

its approaches and contributions, to consider what has been learned, and to plan what actions can or should be taken to support ongoing progress.

- 2.6. All council services and staff help to contribute to meeting the Council's ambition. Each service has provided a written update about how they have contributed towards the achievement of the Council's three corporate objectives and, where appropriate, the supporting measures.
- 2.7. The new reporting system only provides the following options for identifying progress against a measure target:
  - On track
  - Off track
  - No data (data not due to be reported)
  - Not reported (data unexpectedly unavailable or not yet provided)

Importantly, measure statuses are automatically calculated by the system as an indicator to identify whether the progress towards the activity met planned expectations (the targets). These statuses are used as conversation starts to enable activities to be considered in a more detailed context to determine what went well, where more or different support or resource may be necessary, and what lessons may be learned.

### **3. Advice**

- 3.1. That the committee receive the Quarter 3 (2023-2024) Corporate and Strategic Equality Plan Scorecard that is published on the Council's website: <https://en.powys.gov.uk/article/14124/Corporate-Plan-Updates> and review the Council's progress against the Corporate and Strategic Equality Plan.
- 3.2. That the committee recognise that the Council is reporting against its new Corporate and Strategic Equality Plan (CSEP) and, as such, the Council is keen to progress and improve the quality and content of the reporting.
- 3.3. All Directors, Heads of Service, and Senior Managers are asked to review the appropriateness and relevance of the reporting on an ongoing basis to support the continuous improvement and to identify areas to which their work contributes. The Council's long-term aspiration is to use each quarter's reporting to develop a relevant and informative source of information that is used both as a mechanism for recognising achievements and opportunities and as a means of identifying patterns and areas in need of further development or adaptation.

### **4. Resource Implications**

- 4.1. Services set out their objectives that contribute to the delivery of the Corporate and Strategic Equality Plan in their individual Integrated Business Plans. The activity undertaken and reported in this quarter has been delivered from within service budgets. Any subsequent remedial action to improve performance will be considered by the relevant service, it is anticipated that this can be delivered from existing resources.



4.2. The Head of Finance (Section 151 Officer) notes the report.

## **5. Legal implications**

5.1. Professional Lead – Legal and Deputy Monitoring Officer notes the content of the report. There are no other legal matters arising from the report.

## **6. Climate Change and Nature Implications**

6.1. The Corporate and Strategic Plan places responding to the dual climate and nature emergencies as a central thread to its strategic direction and seeks to ensure it is embedded within governance arrangements.

6.2. Workstreams within the Plan relating to the Climate and Nature emergency will be delivered by the Council through its Climate programme. Further information detailing how this Plan supports the Council's response to the Climate and Nature emergencies are explicitly detailed within the Plan.

## **7. Data Protection**

7.1. Not applicable. No identifiable information is contained within the reporting.

## **8. Comment from local member(s)**

8.1. Comments were not sought from individual members, as the performance report is equally applicable to the whole county.

## **9. Impact Assessment**

9.1. An impact assessment has not been undertaken for the quarterly performance updates as it does not include any proposals or service changes. However, the impact assessment of the CSEP is available [here](#).

## **10. Recommendations**

That the committee:

10.1. Consider whether they are assured that performance is progressing well, or that mitigating actions have been identified.

10.2. Consider whether they are satisfied that any future actions identified within the CSEP Scorecard will effectively improve performance in line with outcomes set out in the [Corporate and Strategic Equality Plan](#).

**Contact Officer:** Catherine James (Head of Transformation and Democratic Services)

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**Email:** [catherine.james@powys.gov.uk](mailto:catherine.james@powys.gov.uk)

**Head of Service:** Catherine James (Head of Transformation and Democratic Services)

**Corporate Director:** Emma Palmer (Director of Corporate Services)

SCRUTINY REPORT NEW TEMPLATE

Quarter 3 - 2023/24

# Corporate and Strategic Equality Plan Performance

Wednesday 28<sup>th</sup> February 2024



# Aims of Session

A white magnifying glass icon with a green outline, positioned to the left of the first aim.

To further understand the Corporate and Strategic Equality Plan

A white magnifying glass icon with a green outline, positioned to the left of the second aim.

To develop the Scrutiny surrounding this Plan

A white magnifying glass icon with a green outline, positioned to the left of the third aim.

To undertake cross committee and cross organisational scrutiny



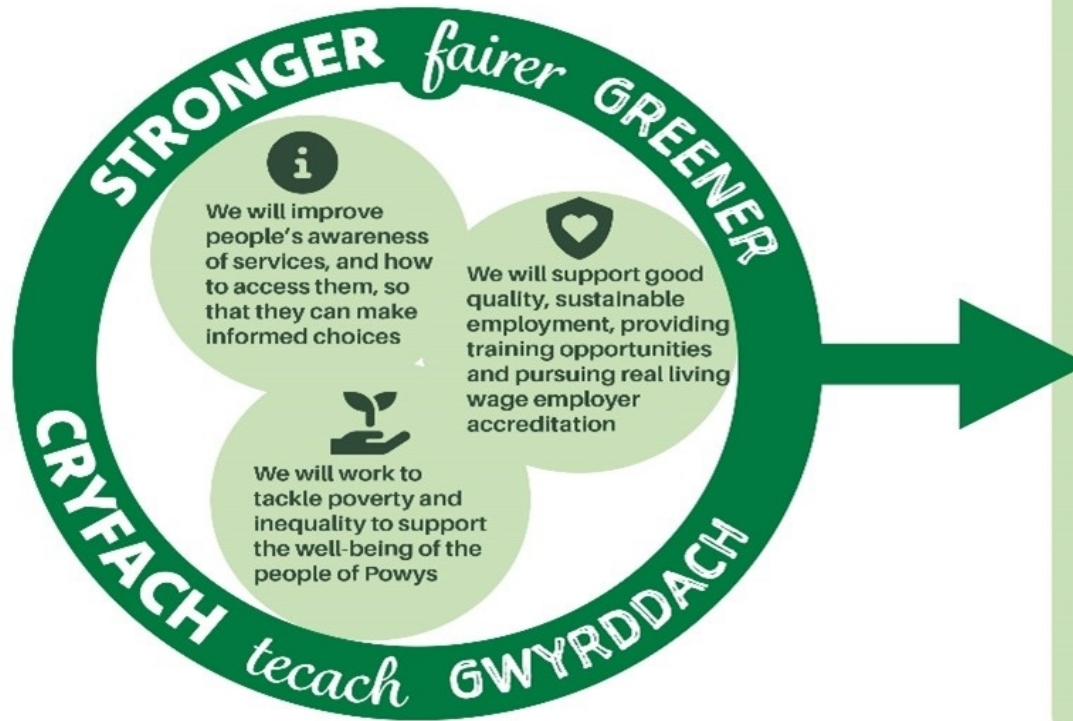
# Stronger, Fairer, Greener

Corporate and Strategic Equality Plan



# Stronger, Fairer, Greener

GRYFACH tecach GWYRDDACH STRONGER fairer GREENER



## STRONGER

We will become a county that succeeds together, with communities and people that are well connected socially, and are personally and economically resilient

## — fairer —

We will be an open, well-run, Council where peoples' voices are heard and help to shape our work and priorities, with fairer, more equal, access to services and opportunities. We will work to tackle poverty and inequality to support people's wellbeing

## GREENER

We want to ensure a greener future for Powys, where our well-being is linked to that of the natural world, and our response to the climate and biodiversity emergencies is at the heart of everything we do



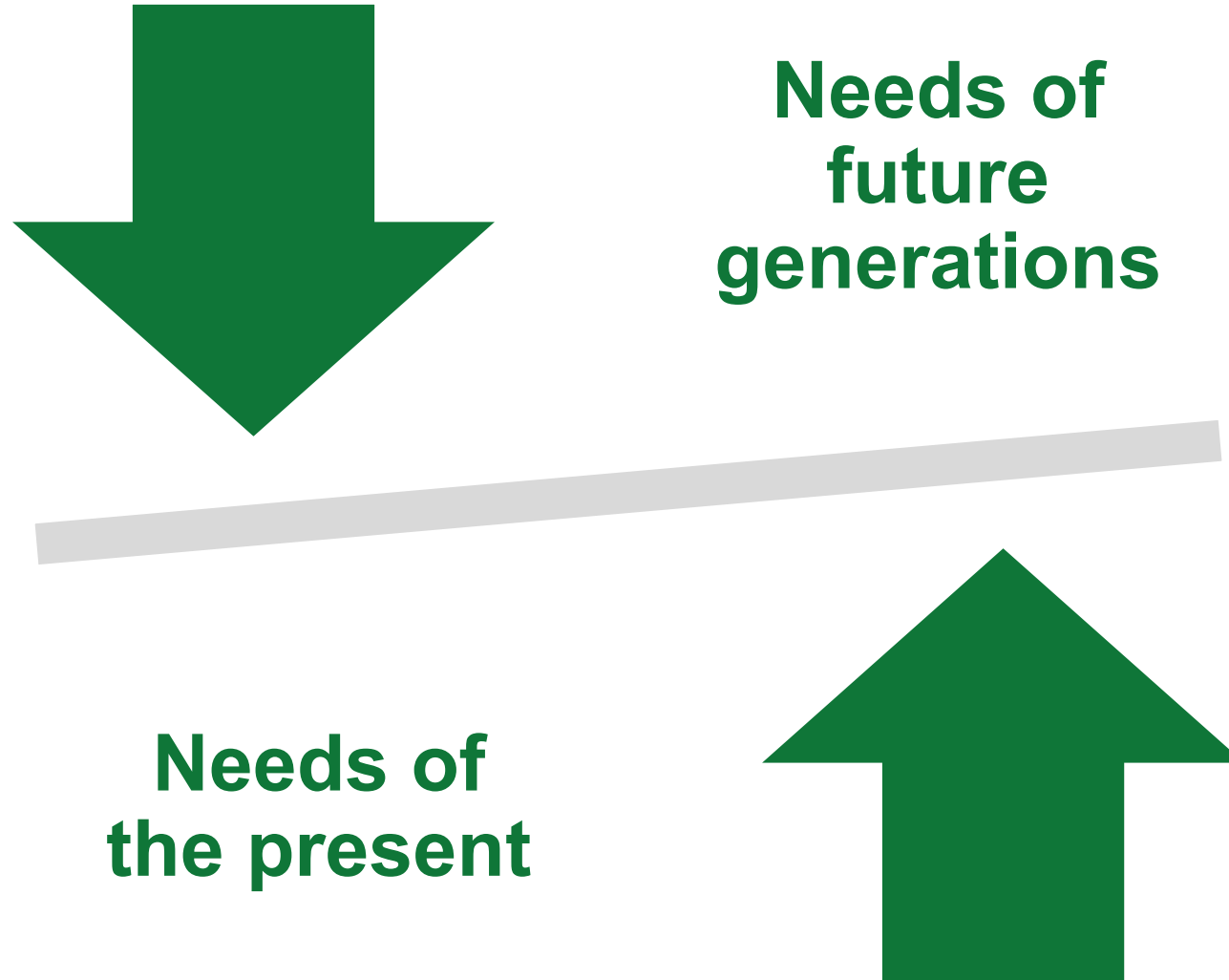
# Cross cutting themes

Equalities

Climate and Nature

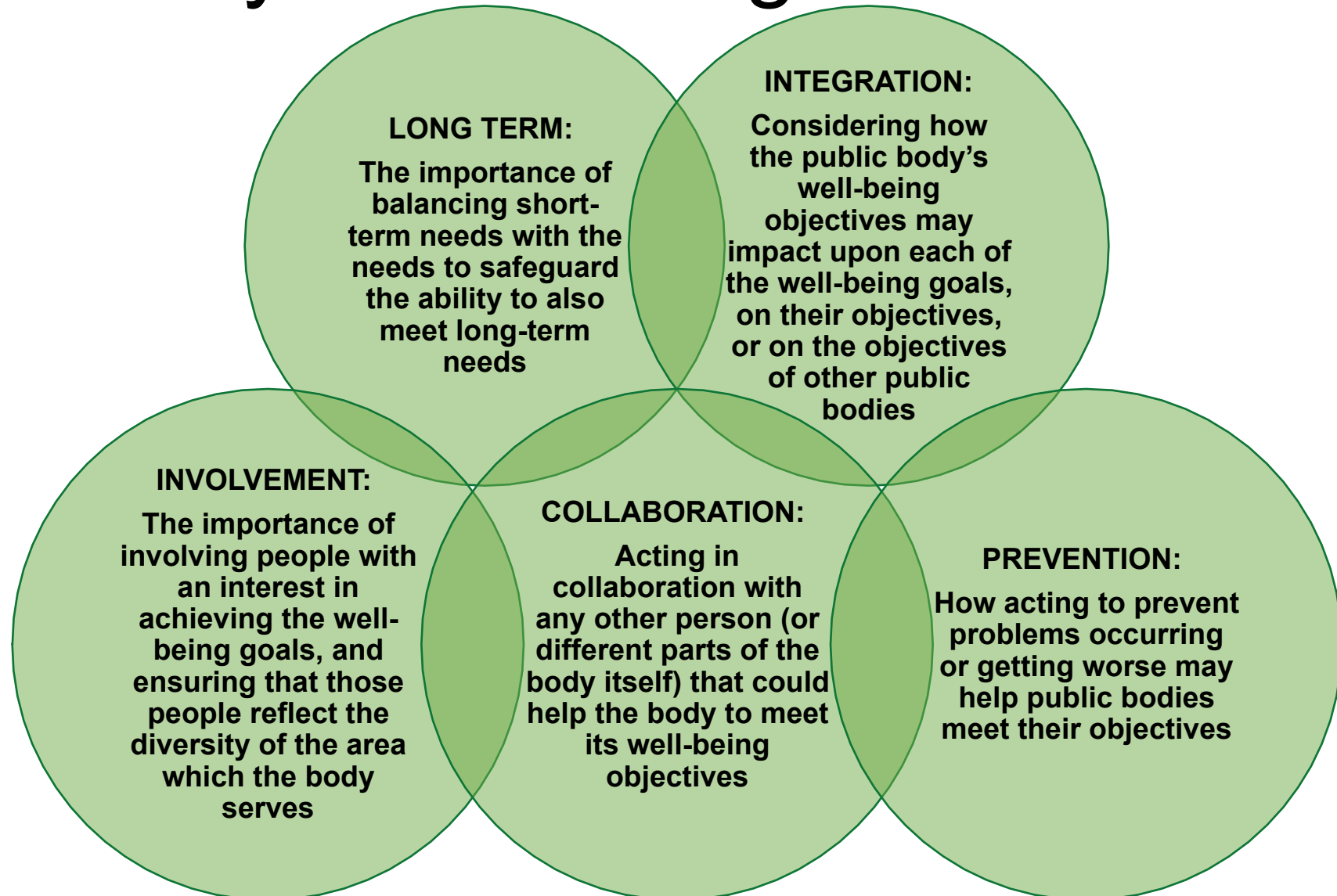


# Sustainable Development Principle





# The Five Ways of Working



# Role of Scrutiny Committees



# Role of Scrutiny

Review and  
evaluation

Seeking  
Assurance and  
Clarification  
around progress

**Scrutinising the progress, processes, and impact of performance and performance management within the Council.**

- Responsibility to challenge if we are doing what we said we would do, and whether we are doing it well.
- Reviewing, analysing, and evaluating the performance of the Council, including the Corporate and Strategic Equality Plan Scorecard, for quality, relevance, and usefulness.
- Identifying and voicing any queries or concerns that arise
- Working with Cabinet to seek assurance and develop performance
- Balancing the concerns of the people and communities of Powys with issues of strategic risk (linked to Strategic Risk Register) and importance.
- Ensuring the voice of the people of Powys is heard in the decision-making process.

# Corporate and Strategic Equality Plan Scorecard



# Navigating the Scorecard

Video link:

[Llywio Sgorfwrdd CCCS - Navigating CSEP Scorecard](#)



# Features of the CSEP Scorecard

## What it contains

- Overview of measures data at a glance – Results Based Accountability “How much?”, “How well?” and “What difference?”
- All services narrative update against the objective
- Service updates against specific CSEP actions
- Performance over time – trend information

## What it doesn't contain

- Benchmarking
- Historic data
- Detailed financial information



# Well-being Objectives Discussions



# Overview: Objective 1 - We will improve people's awareness of services, and how to access them, so that they can make informed choices.

The number of contacts to the Council have continuously reduced quarter-on-quarter throughout the year.

The people of Powys are satisfied with the leisure facilities they use, more people are using them, and more people are participating in leisure activities.

Supporting the wellbeing of children, young people, and families remains a priority. The percentage of people who report achieving their family goal through Early Help has been brought on track in quarter 3, with the achievement of 92.5% exceeding the target of 90%.

Measures off track include:

- Percentage of customers satisfied with their responses when contacting the Council (a high number is better) (cumulative - year to date)
- Percentage accessing Intervention and Prevention that demonstrate positive progression (a high number is better).
- Percentage (children) using Intervention and Prevention remain with families safely.





# Objective 1 - We will improve people's awareness of services, and how to access them, so that they can make informed choices.

Are there any areas noted which would benefit from a Scrutiny deep dive?

## PREVENTION

Are you able to understand from this information the voice of the people of Powys within the commentary?

## INVOLVEMENT

Are there areas in other services narratives which will impact upon your Committee's remit or the Council's outcomes in the longer term?

## LONG TERM

Does the narrative provided allow you to understand how we are progressing in meeting the objective?

What else do you think could be done and what could be done with others?

## COLLABORATION

Does the narrative allow you to understand what is being done to support the cross-cutting themes (climate/equalities)?

## INTEGRATION

Are there any trends in the performance information to be considered?

## BENCHMARKING, FUTURES THINKING, TRENDS OVER TIME



## Overview: Objective 2 - We will support good quality, sustainable, employment, providing training opportunities, and pursuing real living wage employer accreditation.

The Council's commitment to recruiting and supporting apprenticeships roles and training within the organisation continues, and there has been a significant achievement in the number of new apprentices within the Council.

The percentage of recruitment exercises leading to successful appointment on first advert has increased from 50% in both quarter 1 and quarter 2 to 58% in quarter 3.

Although the number of guaranteed interviews offered to (eligible) Armed Forces veterans is reporting a zero figure for both quarters 2 and 3, it is understood that there have been no applicants that have identified as veterans

No measures were allocated as "Off Track".

However, it should be highlighted that many of the contributing measures for this objective are either monitoring figures that have no target, or are annual measures, which are shown as 'No data'.



# Objective 2 - We will support good quality, sustainable, employment, providing training opportunities, and pursuing real living wage employer accreditation.



Are there any areas noted which would benefit from a Scrutiny deep dive?  
**PREVENTION**

Are you able to understand from this information the voice of the people of Powys within the commentary?  
**INVOLVEMENT**

Are there areas in other services narratives which will impact upon your Committee's remit or the Council's outcomes in the longer term?  
**LONG TERM**

Does the narrative provided allow you to understand how we are progressing in meeting the objective?  
What else do you think could be done and what could be done with others?  
**COLLABORATION**

Does the narrative allow you to understand what is being done to support the cross-cutting themes (climate/equalities)?  
**INTEGRATION**

Are there any trends in the performance information to be considered?  
**BENCHMARKING, FUTURES THINKING, TRENDS OVER TIME**



## Overview: Objective 3 - We will work to tackle poverty and inequality to support the well-being of the people of Powys.

The provision of genuinely affordable, secure, Council-owned homes is progressing. A further 8 new council homes have been completed for social rent, bringing the total for the year to date (01 April 2023 to 31 December 2023) to 18 new homes. .

There has been a further reduction in the number of households living in temporary accommodation, and in those that are homeless. There were 265 homeless households in quarter 3, which is a significant reduction on the quarter 1 figure of 408. .

During quarter 3, forty people were supported into employment through the Communities for Work+ programme providing financial stability, a sense of purpose, and contributing to personal growth and wellbeing. Of those 40, 12 were aged 16-24 years old and 28 were aged 25+.

The Council's Carbon Accounts Status was 85,842,350 kg of CO2 equivalents.

No measures were allocated as "Off Track".



# Objective 3 - We will work to tackle poverty and inequality to support the well-being of the people of Powys.



Are there any areas noted which would benefit from a Scrutiny deep dive?

## PREVENTION

Are you able to understand from this information the voice of the people of Powys within the commentary?

## INVOLVEMENT

Are there areas in other services narratives which will impact upon your Committee's remit or the Council's outcomes in the longer term?

## LONG TERM

Does the narrative provided allow you to understand how we are progressing in meeting the objective?

What else do you think could be done and what could be done with others?

## COLLABORATION

Does the narrative allow you to understand what is being done to support the cross-cutting themes (climate/equalities)?

## INTEGRATION

Are there any trends in the performance information to be considered?

## BENCHMARKING, FUTURES THINKING, TRENDS OVER TIME



# Engagement Overview



Thirteen external engagement activities undertaken during Q3, including:

- Do you have a minute? (Ongoing engagement project)
- Budget Survey 2023
- Day Opportunities in Powys
- Powys People's Panel Survey
- Proposal to close Irfon Valley CP School



Diolch yn fawr –  
Any Questions?



Mae'r dudalen hon wedi'i gadael yn wag yn fwriadol



# **Stronger, Fairer, Greener**

## **Our Corporate and Strategic Equality Plan**

### **2023-2027**

Mae'r ddogfen hon hefyd ar gael yn Gymraeg

## What is this document?

This document is the Council's Corporate and Strategic Equality Plan, which sets out our well-being objectives, and what action we need to take to deliver them.

The purpose of this Corporate and Strategic Equality Plan is to present the well-being priorities for Powys County Council for the years 2023 to 2027.

## Accessibility/Contact us

By e-mail: [business\\_intelligence@powys.gov.uk](mailto:business_intelligence@powys.gov.uk)

Website: [www.powys.gov.uk](http://www.powys.gov.uk)

By phone: 01597 826000

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Facebook: [@powyscc](https://www.facebook.com/powyscc) [@cspowys](https://www.facebook.com/cspowys)

YouTube: [Cyngor Sir Powys County Council](https://www.youtube.com/CyngorSirPowysCountyCouncil)

We are committed to making our services, including our websites and applications, accessible to all, removing barriers (where reasonable), and giving due regard to all groups when making decisions.

If you would like this publication in an alternative format or larger font, please contact us using the details on this page.

## How was this plan developed?

To develop this plan, we used information to make sure that our plans are based on the evidence of what is needed, and what matters most to people in different communities in Powys. This helped us to better understand the situation so that we could prioritise what we plan to do.

We were able to use a lot of the information from the recent [Powys Well-being Assessment](#), the [Well-being Information Bank](#), and the [Population Needs Assessment](#). Alongside this, we also undertake a [self-assessment](#) annually, which informs our future direction. We asked the people of Powys for their thoughts using an online engagement survey, which was available between Monday 28 November and Friday 23 December 2022. The consultation was published on Monday 28 November 2022, and was promoted through social media and circulated to a number of stakeholders representing people with protected characteristics. All responses to the consultation were then considered when finalising the content of this Plan. The results of the survey are available [here in the Corporate Plan Survey](#).

**We would like to hear from you.** Please let us know what you think of this plan or about any problems you have experienced or are currently experiencing. We value your views and will use them to change and improve services in the future. If you would like to tell us how you think we are doing or to share your thoughts about our plan or any of our other work, please contact us using the details above, or use our online engagement tool called [Have Your Say](#).

## Key facts about Powys County Council

- Powys County Council covers Powys, which is the largest county in Wales geographically (5,200 km<sup>2</sup>) and has a population of 133,200 people (2021 Census, ONS).
- About the people of Powys (Census 2021, ONS):
  - 50.7% female, 49.3% male
  - 16% are aged 0-15, 57% aged 16-64 and 28% aged 65 and over
  - 55.8% of people aged 16+ are economically active, including 53.9% in employment and 1.9% unemployed. 43.1% are economically inactive, including 29.5% retired, 3.6% homemakers and 4.3% long term sick or disabled.
  - 16% are Welsh speakers.
  - 50.7% of people are religious, with 48.9% identifying as Christian, 0.4% as Buddhist and 0.3% as Muslim
  - 2.3% of people are Black, Asian and minority ethnic (*Asian, Asian British or Asian Welsh, Black, Black British, Black Welsh, Caribbean or African, Mixed or Multiple ethnic groups or other ethnic groups*). 97.7% are white.

- 4.2% of people were born in EU countries or other countries, 95.7% were born in the UK.
- 2.3% of people are Gay or Lesbian, Bisexual, or other sexual orientation, 89% are straight/heterosexual (8.7% did not answer the census question)
- 0.3% of people's gender identity is different from their sex registered at birth, 92.7% of people's gender is the same as their sex registered at birth
- There are 60,184 households with an average household size of 2.2 people
- 34.7% of households are not connected to the gas network and heat their homes through oil, wood, solid fuel or tank/bottled gas
- 45% of people volunteer (National Survey for Wales, Welsh Gov, 2022)
- 9% of people feel lonely (National Survey for Wales, Welsh Gov, 2022)
- 9% of people are in material deprivation (National Survey for Wales, Welsh Gov, 2022)
- The county consists of 13 localities, with the largest population living within Welshpool and Montgomery locality (18,438), and the smallest population living within Llanfair Caereinion locality (6,216) (2021 Mid-year estimates, ONS).
- Powys covers a quarter of Wales' landmass and with a small population and large geographical cover, the average population density is only 26 people per square kilometre (Welsh average 153 km<sup>2</sup>). To put this in perspective, Cardiff's population density is 2,620 people per km<sup>2</sup>, and London has a population density of 5,727 people per km<sup>2</sup>. Powys is the most sparsely populated local authority in all Wales and England.
- Powys County Council has 68 elected Councillors representing 60 wards. They are from a range of political parties, including Welsh Liberal Democrats, Welsh Conservatives, Welsh Labour, Independents, Independent's for Powys, Plaid Cymru, Green Party, and several who are non-aligned. Of these councillors, 68% are male, 31% are female and 1% are non-binary. (30/09/2022)
- Powys County Council has a large workforce, with 3,485 people/2,717 full-time equivalent (FTE) (5,947 people/4,574 FTE including school staff) on 24<sup>th</sup> February 2023. This consists of 2,296 females, 1,187 males and 2 people who have not specified (4,102 females/1,843 males and 2 people who have not specified including school staff). These staff support the organisation in delivering a range of statutory and non-statutory services to the people of Powys.

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## Our Council

### About Us

The diagram below shows Powys County Council's Cabinet. At each local government election, the majority political party nominates one of its members to be the Leader of the party and of the Council. The last elections were held in May 2022, and at the Council's Annual General Meeting on 26 May 2022, Councillor James Gibson-Watt was elected Leader. The Cabinet is made up of a group of councillors that are chosen by the Leader of the Council in consultation with other political groups. The members of the Cabinet are each responsible for specific areas of the Council's work, called a portfolio, and so members of the Cabinet are also called Portfolio Holders. The members of the Cabinet are responsible for the activities and policies within their portfolio, and they are key decision makers for the Council. They make decisions about how your money is spent and how services are delivered. The Cabinet is responsible for making sure that Council activities help to meet the Council's plans, including overseeing the delivery of this plan – our Corporate and Strategic Equality Plan. A full list of all Powys County Councillors, including information about how to find your local Councillor, is available on our website by visiting

<https://en.powys.gov.uk/findmycouncillor>

### Powys County Council Cabinet Members

- Leader and Cabinet Member for an Open and Transparent Powys – Councillor James Gibson-Watt
- Deputy Leader and Cabinet Member for a Fairer Powys – Councillor Matthew Dorrance
- Cabinet Member for a More Prosperous Powys – Councillor David Selby
- Cabinet Member for a Caring Powys – Councillor Sian Cox
- Cabinet Member for a Safer Powys – Councillor Richard Church
- Cabinet Member for a Learning Powys – Councillor Pete Roberts
- Cabinet Member for a Greener Powys – Councillor Jackie Charlton
- Cabinet Member for a Connected Powys – Councillor Jake Berriman
- Cabinet Member for Future Generations – Councillor Sandra Davies

### Leader and Chief Executive Joint Introduction

We are pleased to present the 2023-2027 Corporate and Strategic Equality Plan for Powys County Council.

Following the Local Government Elections in May 2022, this is the first Corporate Plan published in support of our new ambition to 'Build a stronger, fairer, greener Powys'. Over recent years, the environment in which we all live and work has changed significantly and has created additional hardship for people and organisations alike. Our fellow Councillors and staff fully recognise that the disruption of the COVID-19 pandemic has been compounded by further challenges, including the cost-of-living crisis and increased fuel poverty. Our Plan provides an overview of the key areas that we, your elected Councillors and the wider Council workforce, will be prioritising over the coming months and years. We have great ambitions for the future of Powys, which were detailed in the [priorities](#) in the [Progressive Partnership for Powys](#), and see this plan as our way to deliver against these priorities. We know that we must plan realistically to meet our aims and provide the support that is needed. Our plan will develop over time, and we are committed to being proactive and to respond to changes as they happen so that we can continue to provide the best possible public service.

However, we know that there are challenges ahead. For many years Powys County Council has been negatively impacted by budget restraints. Our [Rural Cost Analysis](#) detailed how providing sustainable services within a large rural county like Powys is challenging. This is why we have committed to begin re-imagining the Council to ensure that it remains sustainable beyond the life of this plan, by looking at what, how, why, and where we are providing facilities and supporting service delivery.

It is our priority that all people in Powys are engaged in the discussions about how the Council works, the decisions it makes, and how we invest our resources. This is why we are committed to being an open and transparent Council that involves people and communities at all stages of our work. We would like to encourage you to help us by sharing your thoughts and suggestions (please see page 1 for details of how to get in touch).

We want to create an environment that is fair, healthy, enjoyable, and sustainable. Powys is a rural county of iconic landscapes, with many wonderful towns and villages. We will protect and develop our physical environment so that the county is both beautiful and prosperous. We are continuing to develop ways of reducing our negative impact on the climate and nature, including decarbonising our work, buildings, and vehicles, becoming a Net Zero Council by 2030, and promoting and protecting biodiversity and habitats. The Council has a significant role to play in creating a greener future for our county. This work is so important that we have dedicated

resources, specialist officers, and focused projects separate to our Corporate and Strategic Equality Plan.

People are the heart of Powys. Our objectives, which are detailed in this Plan, focus on areas that we can improve or develop to make people's lives better, both as individuals and as communities. We will continue to promote equity, equality, and diversity in everything we do, whether that is as an employer or a public service. Your Council is dedicated to supporting all members of our diverse communities so that, together, we can **'Build a stronger, fairer, greener Powys'**.



## Our Objectives

### Stronger, Fairer, Greener Powys

Our ambition is that by 2027, we will be:

- **Stronger** - We will become a county that succeeds together, with communities and people that are well connected socially, and are personally and economically resilient.
- **Fairer** - We will be an open, well-run, Council where people's voices are heard and help to shape our work and priorities, with fairer, more equal, access to services and opportunities. We will work to tackle poverty and inequality to support the well-being of the people of Powys.
- **Greener** - We want to ensure a greener future for Powys, where our well-being is linked to that of the natural world, and our response to the climate and nature emergencies is at the heart of everything we do.

### What do we need to do to get there?

To achieve our ambition, we have set the three objectives below that are the core aims of this Corporate and Strategic Equality Plan:

1. We will improve people's awareness of services, and how to access them, so that they can make informed choices.
2. We will support good quality, sustainable, employment, providing training opportunities, and pursuing real living wage employer accreditation.
3. We will work to tackle poverty and inequality to support the well-being of the people of Powys.

However, it is important to note that not all activities outlined in the Council form part of this Corporate and Strategic Equality Plan. Some activities that will help us achieve our ambition and key aims are already underway, managed by different Council services, and these will be improving continuously. Some form part of our Integrated Business Planning process and others form part of the Council's Transformation Portfolio.

## How do our well-being objectives support the seven Well-being Goals for Wales?

In developing the well-being objectives for the Council, we considered the seven important Goals that have been identified for Wales as part of the Well-being of Future Generations (Wales) Act 2015, and how our objectives will help to achieve the national Goals. All three of our objectives contribute to the following national goals and themes:

### Seven Well-being Goals

- A Prosperous Wales
- A Resilient Wales
- A Healthier Wales
- A More Equal Wales
- A Wales of Cohesive Communities
- A Wales of Vibrant Culture and Thriving Welsh Language
- A Globally Responsible Wales

### **Five Ways of Working**

- Long-Term
- Prevention
- Integration
- Collaboration
- Involvement

### **Protected Characteristics**

- Age
- Disability
- Sex
- Gender reassignment
- Race
- Religion or Belief
- Sexual orientation
- Marriage or Civil Partnership
- Pregnancy and Maternity

### **Socioeconomic Disadvantage**

### **Climate Emergency**

## Nature Emergency

More information about these areas is available [here](#). Further details of how this supports those with protected characteristics is available in [Appendix A](#) and in the Impact Assessment. The Impact Assessment assesses how each objective might impact upon different types of people and communities, considering the seven well-being goals, five ways of working, protected characteristics, socioeconomic disadvantage and the climate and nature emergencies. It can be viewed by visiting [Impact Assessment – Corporate Plan](#) .

## What other areas do we need to consider throughout the plan?

### Climate and Nature: Tackling the Climate and Nature Emergency

To support the Council's declaration of a [Climate Emergency](#) in September 2020, and [Nature Emergency](#) in October 2022, we are working to become a net-zero Council by 2030 and will support Powys to become a net-zero County by 2050, and a national leader in protecting and enhancing nature. To achieve this, we have the following dedicated plans in place:

- [Nature Recovery Action Plan \(Biodiversity and Resilience of Eco-Systems Duty - Section 6, Environment \(Wales\) Act 2016\)](#)

The Powys Nature Recovery Action Plan (PNRAP) has been developed in consultation with the Powys Nature Partnership, a group of organisations and individuals committed to reversing the declines in biodiversity across Powys. The PNRAP is intended to guide the work of the Partnership, to stimulate project ideas, to direct conservation efforts, and to provide a rationale for local action.

- [Climate Strategy](#)

This is a strategy that is 'fair to all' meaning outcomes will be fair, transformative, evidence-based, collaborative, and able to evolve in line with emerging technologies, changing individual and community behaviours, and new scientific findings. All people in the County will be involved in the delivery of climate action. The action plans which will support the delivery of this Strategy and its outcomes will enable a transition for the county that is accessible and possible for all.

We understand the importance of the environment, as Powys is a large, rural county with a range of green and blue spaces, like woodland, national parks, rivers and lakes. We are committed to increasing our focus on climate and nature. As part of this, we are working to include these important areas as part of our [impact assessment](#) process by introducing a Climate and Nature Decision Wheel. It is expected that this will improve our decision-making so that evidence is used to help us fully think through the wider implications of our decisions, for both the people of Powys and the Council.

We recognise these are shared issues that affect all people and communities within Powys, as documented in the environment chapter of our [well-being assessment](#). We are working with our key partner organisations as part of the [Powys Public Service Board](#) to take collective action to make a positive difference to improve the climate and nature approach in Powys and the thriving natural world that we all depend on for life. More information about how we plan to do this is in the [Powys Well-being Plan](#).

## Equalities

We continue to make improvements to our services and employment practices to meet the diverse needs of the people of Powys. This includes removing barriers and helping to improve the lives and experiences of those who are disadvantaged. Fairness is central to everything we do as a Council, and we are on a mission to tackle inequality and create better opportunities for all people in Powys.

## Developing Prosperous Towns and Villages: The Local Development Plan

We are creating our new [Local Development Plan](#), which will support the aims of this Corporate and Strategic Equality Plan. It will shape the future of Powys as it will outline opportunities for future development and land use in the county. It considers a variety of topics, including making sure that decisions consider the impact to the planet, that housing is built in the areas where people need or want to live, and that services are provided in the places where they are needed.

## How do we plan to deliver this?

### **Objective 1 - We will improve people's awareness of services, and how to access them, so that they can make informed choices**

We are committed to running an open and democratic Council that regularly engages with people and communities. We will work to ensure that the people of Powys understand what services the Council provides. We want to make information easy to access, so that people can find what they need in ways that best suit their needs. We will monitor our services and our communications so that we are confident that we are sharing information with people quickly and effectively. We will support communities, whether it be our large towns or rural hamlets, to help them co-produce solutions to meet their own needs where possible.

### **What do we know?**

- The Cultural and Community chapter of our [Well-being Assessment](#) considers how many elements of communities come together to improve their well-being; including topics such as volunteering, food banks, participation in cultural life and anti-social behaviour. An engagement activity, [Living In Powys](#), that was undertaken as part of our well-being assessment identified how communities coming together, re-connecting people and places, and supporting independence were amongst the most important areas to improve well-being.
- The [Population Needs Assessment](#) reflects upon the situation for children and young people, older people, carers, and those with physical and learning disabilities in Powys (on a locality basis where possible) and how they interact with Services
- [Future Proofing Powys](#) identified that 51% of people believe that it is very important that we “continue to develop innovative ways of working which will ensure long term sustainability of support”, with 24% supporting the need to “develop and promote more online services” for the future.
- The [Development of Community Hubs in Powys libraries](#) consultation highlighted how residents felt the “lack of places where I can get face to face support” as the largest barrier to accessing services, with many seeing the cost of broadband and coverage as the main barriers to accessing services digitally.

### **What are we already doing?**

- We keep reviewing how effective our work is in helping people to access the advice and support they need from us. This includes finding out how easy people feel it is to find what they need, and how quickly they can access support, through work such as our ongoing

public survey, [Have Your Say](#), alongside our [complaints, compliments, and comments](#) process.

- We are working to make sure that people access our services at the earliest possible time, to either stop something before it happens (prevention) or to provide help quickly once something has happened (intervention).
- We are constantly adding new information to our website so that people can search for what they need or want. This includes introducing tools that help to make it easier to use, like better search options, and more accessible options for people who use screen readers or British Sign Language.
- We have welcomed the opportunity for the public to participate in Council meetings and have been looking at ways that we can do this better.
- We have reviewed our Asset Management Strategy which outlines how our assets are utilised in a sustainable way to meet the existing and projected needs of the Council without impacting on future generations and, where possible, supporting the social, economic, and environmental well-being of the communities it represents.

### **What will we do?**

- By March 2024, we will make it easier for people to understand what they can expect from the Council when they contact us, including guidance on waiting and response times.
- By March 2025, we will have evaluated the leisure provision within Powys and will have developed an updated plan for our service offering and facilities, and how people access them.
- By March 2026, we will have reviewed the ways that people can access Council services and will consider what options may be available to make our services more accessible to people within our communities.
- We will be undertaking Social Services Transformation across adult social care and children's social care to review and re-design our services to support people to meet their needs.

### **How will we measure performance against this objective?**

| Measure Type            | Measure  |
|-------------------------|--|
| <b>How much?</b>        | Number of contacts to Powys County Council (Number of times people have contacted the Council)<br>Number of people in Powys with access to preventative digital solutions<br>Number of contacts to social services (ASSIST and Front Door)<br>Number of people accessing leisure facilities  |
| <b>How well?</b>        | Percentage of customers satisfied with their responses when contacting the Council<br>Percentage of leisure users who are satisfied or more than satisfied with the service<br>Percentage of council tenants satisfied with satisfied with the service provided by the Council's Housing Services (bi-ennial survey as part of the All-Wales STAR survey – next survey is due in 2023-2024)<br>Number of contacts to social services (ASSIST and Front Door) receiving information and advice<br>Percentage increase in user (active) participation<br>Percentage of children, young people and their families report that they achieve their family goal through accessing Early Help<br>Percentage of young people who use the Intervention and Prevention services demonstrate positive progression |
| <b>What difference?</b> | Percentage of children who the Intervention and Prevention Service work with around family breakdowns will remain with their families safely<br>The percentage of people accessing leisure facilities who report positive well-being.<br>The percentage of people satisfied with the local area as a place to live (a high number is better)   |

As well as the measures that show how well things are going by using numbers, we will also use information about the quality of our activities that support this objective. This type of information includes case studies and is known as 'qualitative' measurement.



## **Objective 2 - We will support good quality, sustainable, employment, providing training opportunities, and pursuing real living wage employer accreditation**

We understand the importance of running a Council that is efficient so that it can deliver its services to the people of Powys in an effective way. We are committed to creating a workplace that provides worthwhile work and sustainable careers. We will ensure that the Council is a fair employer, and that we seek to become an accredited real living wage employer to help ensure that we support as many people as possible to meet the basic costs of living, whilst supporting the wider economy.

### **What do we know?**

- The Economy chapter of our [Well-being Assessment](#) considers many areas where economy impacts such as jobs and wages, tourism, businesses and connectivity, and what the current situation is for Powys. An engagement activity, [Living In Powys](#), that was undertaken as part of our well-being assessment identified how jobs and wages and businesses were amongst the most important areas to improve well-being.
- The [Population Needs Assessment](#) reflects upon the situation for children and young people, older people, carers, and those with physical and learning disabilities in Powys (on a locality basis where possible) and how there is a need to build the future workforce to be able to support people of Powys.
- An [Employment and Skills](#) survey highlighted how recruitment is the most significant challenges affecting businesses, alongside the geographical location and type of work being the most significant challenge to retention.
- The 2022 staff survey highlighted how 80% of employees felt proud to work for Powys County Council, and 71% feel valued as someone who provides a service that benefits Powys residents.
- [Child Poverty In Powys](#) identified that 96% of people felt that the Council needs to do more to attract local, well-paid jobs, whilst 93% felt that the Council needs to do more to provide skills and training opportunities.

### **What are we already doing?**

- We continue to provide apprenticeship opportunities for people to develop the skills needed for the roles within the Council. These are advertised on our main [recruitment](#) website.
- We offer staff relevant development opportunities, including leadership development, short courses, and qualifications so that Council staff can maintain their continuous professional development and provide an effective and efficient service.

- We provide specific training schemes for jobs that we find it difficult to recruit to, like the 'Grow Our Own Social Worker' project, which focuses on providing training for staff that wish to become qualified Social Workers.
- The Council completes comprehensive workforce planning each year to ensure that it has the right staff in place with the right skills and experience. A corporate learning and developing plan will be delivered to meet the identified needs.
- The Council already pays the Real Living Wage to all staff and from April 2023 to its Apprentices.
- We provide offer the 'Care First' employee assistance programme, which is a 24-hour confidential support service that is available for staff to access voluntarily. It provides advice, guidance, and counselling services, as well as tips to help staff improve their general well-being.
- [Communities for Work Plus](#) continues to support people to get into work.
- We continue to provide support to adults with disabilities to seek employment or volunteering opportunities.
- The [Mid Wales Regional Skills Partnership](#) continue to develop workforce skills based upon local need.
- Young people are being supported to develop their education and skills through the [Transforming Education](#) programme.

### What will we do?

- By December 2023, we will have further improved the Council's recruitment processes and practices so that it is easier for people to apply for jobs with the Council.
- By March 2024, we will have implemented a range of initiatives to attract more people with the right skills to apply for jobs with the Council.
- By March 2024, we will guarantee interviews for Armed Forces veterans.
- By March 2026, we will establish a fair pay commission that will set out how the Council will become a fully accredited living wage employer. We will do this in consultation with trade unions and our partners.

### How will we measure performance against this objective?

| Measure Type     | Measure  |
|------------------|--|
| How much?        | Number of apprentices within the Council<br>Number of learners enrolled in local authority community learning per 1,000 population (a high number is better)<br>Percentage of individuals paid through contractors being paid the real living wage   |
| How well?        | Number of vacancies<br>Staff turnover rate<br>Sickness absence rate<br>Percentage of recruitment exercises leading to a successful appointment on first advertisement of the role<br>Number of guaranteed interviews offered to Armed Forces veterans who meet the criteria  |
| What difference? | Percentage of staff who feel valued/highly valued as someone who provides a service that benefits Powys residents<br>Percentage of staff who feel proud/very proud to work for the Council<br>Percentage of staff who report good/excellent well-being<br>The equality and diversity of the workforce better compares to the demographics of the people of Powys (a high number is better)<br>The applicants and staff appointed [to jobs] reflect (generally) the equality and diversity of the people of Powys (a high number is better) |

As well as the measures that show how well things are going by using numbers, we will also use information about the quality of our activities that support this objective. This type of information includes case studies and is known as ‘qualitative’ measurement.

### **Objective 3 - We will work to tackle poverty and inequality to support the well-being of the people of Powys**

We understand the importance of our role in tackling the cost-of-living crisis, absolute income poverty (where income falls below a point to support to someone to meet their basic needs), and

the housing emergency. We will focus on giving people the best possible quality of life and will provide post-16 education opportunities within Powys so that young people have access to more choices without leaving the county. We will also work to ensure that children's rights to play, be safe, to have an education, to be healthy and be happy are upheld. We will encourage well-connected communities within Powys that support vulnerable people and will provide activities to increase our communities' access to more affordable energy, food, and transport, supported by the community's use of Council assets. We will also aim to make Council homes warmer and greener to help them become more energy efficient with lower energy costs.

### **What do we know?**

- The Social chapter of our [Well-being Assessment](#) considers the importance of home life, independent living, education, and health and lifestyle to the people of Powys, and the current situation across the county. The Economy chapter of our [Well-being Assessment](#) considers poverty, and how this is experienced by the people of Powys. An engagement activity, [Living In Powys](#), that was undertaken as part of our well-being assessment identified how home life, educating our children and tackling poverty and deprivation were amongst the most important areas to improve well-being.
- The [Population Needs Assessment](#) reflects upon the situation for children and young people, older people, carers, and those with physical and learning disabilities in Powys (on a locality basis, where possible) and how they experience inequalities based on their situation, and how everything done by the Council needs to ensure they are considered equitably.
- [Child Poverty in Powys](#) highlighted that 87% of people were worried about child poverty increasing in the next 5 years, and the key areas identified by the people of Powys where they felt that the Council can tackle child poverty were access to education, job security, housing and the use of community events and groups.
- The [Rural Cost Analysis](#) highlights challenges facing the county due to its rural nature including areas such as travel costs, and the additional buildings needed to support a large county.

### **What are we already doing in this area?**

- We have a Staff Equality Network, which is a group of staff from across the Council that meet to discuss ways that we can make our organisation and the services we offer more equal. They also discuss policies and national guidance so that we can apply it effectively throughout the Council.

- We have published our asset strategy, which outlines how we will review these based upon criteria such as community, social and cultural value.
- We publish a Gender Pay Action Plan each year on our website. We use the action plan to monitor whether people of different genders are being paid equitably, and to show what work we will be doing to make sure that everyone is being paid fairly.
- Our [Climate Strategy](#) is based on the principle of “fair for all”, meaning the areas of climate action will support the county in securing wider benefits of social, economic, and environmental equality.
- In 2022, we became a ‘Proud Council’. We were the first rural local authority in Wales to join the partnership, which actively champions LGBTQ+ rights and inclusion.
- We provide a free and confidential [money advice service](#), which is available to all people in Powys. The team help people to access welfare benefits, manage fuel costs, manage debts, and to create a personal budget that will help them to keep track of their money.
- We will continue to expand [Flying Start](#) within Powys to more communities to provide support for parents and families.
- We will continue to develop our [Cost of Living Hub](#), which signposts to areas of information, advice of support for the people of Powys with areas such as household energy advice.
- In 2022, the Cabinet created a Child Poverty Task force, which works with partner organisations to help to reduce poverty within Powys.
- The [Transforming Education](#) programme is working to improve learner entitlement and experience across the county.

### What will we do?

- By March 2024, we will have developed a child poverty action plan that is informed by the work and evidence of our Child Poverty Taskforce that enables us to take targeted action to reduce poverty for children and families in Powys. This taskforce will focus upon:
  - Priority 1: Share Provision Effectively
  - Priority 2: Review, Revise and Expand Current Provision to Support Children and their Families
  - Priority 3: Review and Provide Increased Support for Children and Families in Schools
  - Priority 4: Engagement and Recognition
- We will work to mitigate the impacts of the cost-of-living crisis and use the Council’s resources and partnerships to support residents and businesses, collaborating as partners to ensure effective shared data and insight to be able to provide support to people.

- We will work to develop community enterprises across the county that provide support to households and businesses through various projects, based upon sustainable energy, technology and building community initiatives.
- The Where People Live Programme will, as part of the Transformation Portfolio, help improve where people of Powys live, such as supporting homelessness, accommodation for vulnerable people and social housing.

**How will we measure performance against this objective?**

|                     |   |
|---------------------|---|
| <b>Measure Type</b> | <b>Measure</b>  |
| <b>How much?</b>    | Complete 350 new council homes for social rent between 2025 to 2031 (subject to availability of land, securing planning consents and resolution of phosphate management). |

|                         |  |
|-------------------------|--|
|                         | <p>Acquire ten homes per year, for letting by the Council, at social rents on secure contracts.</p> <p>The amount and percentage of rental income lost through the Council's unoccupied housing (known as housing voids)</p> <p>Number of new homes created by bringing empty properties back into use (a high number is better)</p> <p>Carbon Accounts status</p> |
| <b>How well?</b>        | <p>Number of households registered with 'Homes in Powys' for an affordable and secure home (a low number is better)</p> <p>Number of households who are living in temporary accommodation (a low number is better)</p>   |
| <b>What difference?</b> | <p>A reduction in the child poverty rate</p> <p>Number of families with children who are living in absolute poverty in Powys</p> <p>Number of households who are homeless (a low number is better)</p> <p>Number of rough sleepers (a low number is better)</p>  |

As well as the measures that show how well things are going by using numbers, we will also use information about the quality of our activities that support this objective. This type of information includes case studies and is known as 'qualitative' measurement.

### **How do we support equalities within Powys?**

This plan sets out our objectives for the next five years, with action plans for making Powys a fairer place to live where people can achieve their potential, thrive, and prosper. It focuses on four things: improving people's awareness of services and how to access them, improving our communities, and making our organisation a better place to work and access to training, and improving equality (for example, housing, education) and socio-economic disadvantage (for example, poverty) for the people of Powys. We have placed Climate and Nature at the heart of the Plan and everything we do as a Council, as we know these areas will adversely impact those who experience inequalities, This plan demonstrates how the Council will play its part in helping eliminate discrimination, advance equality of opportunity and foster good relations. The objectives set out in this plan provide an overview of the approach we will take to achieve these ambitions and we also detail how we will measure our success in delivering them.

The overall aim is to deliver better outcomes for those who experience inequality and socio-economic disadvantage. Our approach ensures that one single form of inequality is not isolated



from one another (so that it is intersectional) and recognises the way that inequality that is created by for example gender, race, sexuality, disability, class, age and faith interact with each other. By addressing inequality as a part of the objectives we aim to create a Powys that enables people to fulfil their potential no matter what their background or circumstances.

We already do things that help more people to use our services, and some examples of this are:

- We are proud of our country's language and we ensure that the Welsh and English languages are both treated with equal importance. We work to ensure we comply with our statutory obligations under the Welsh Language Standards. This means that we design services which are easy to use, accessible, and do not treat Welsh any less favourably than English, and we are working to be more proactive in the services we offer through the medium of Welsh. We also consider how, when formulating a policy or revising an existing policy, what affects, whether positive or negative, this would have upon opportunities to use the Welsh language. We also help [promote the Welsh Language](#) through various initiatives.
- We use [Wales Interpretation and Translation Service](#), to provide face-to-face interpretation services for languages other than Welsh or English. This enables the Council to communicate with those people whose use of the Welsh or English language may not be proficient enough to easily access our services in a seamless and professional manner.
- We work to ensure our work is both accessible and inclusive. We've designed our website with features that make it easier to use by everyone, including those with visual, auditory, physical, speech, cognitive, or neurological disabilities. You can access our accessibility statement [here](#).
- Working with other councils to form a '[Proud councils](#)' partnership which aims to create a unified and collaborative approach to LGBTQ+ inclusion across Wales, supporting member local authorities with their commitment towards creating equal, diverse, and inclusive workplaces and communities, where the LGBTQ+ community can be free from discrimination or prejudice.
- All Councillors and members of staff are required to undertake mandatory training surrounding Violence Against Women, Domestic Abuse and Sexual Violence (VAWDASW) to understand the role we play in safeguarding women and girls, and we play a key role in supporting this through our role as a partner with [Mid and West Wales Safeguarding Board](#). We are also committed to ending violence from men towards women by our commitment to becoming a [White Ribbon](#) accredited Council.
- We welcome the breadth and diversity of tradition, belief, and culture of the community. The Council is committed to a policy of equal opportunities in employment and service delivery.



Individuals are selected and treated based on their relevant merits and abilities and are given fair and equal opportunities within the Council.

- We will work to champion anti-racism, diversity, and inclusion within all we do as a Council, and within our communities, as we want to make sure Powys is a good example as to how we can live together regardless of where we came from, or the colour of your skin. This will be achieved through the implementation of the [Anti-Racist Wales Action Plan](#).
- We work with schools, Careers Wales, Further and Higher Education providers and our own service areas to ensure that we can maximise opportunities for apprenticeship placements within the authority. We have created an [Apprenticeship Talent Pool](#) (ATP) which people can apply to online to be notified directly when opportunities that match their areas of interest arise. ATP members are also offered support to complete application forms and coaching in interview technique.

We believe this plan will assist in helping those who experience disadvantage, contributing to the social, economic, and emotional well-being of our workplaces and the local communities.

### **How will money be spent to support the plan?**

The Council is required under the Local Government Act 2003 to set a balanced budget for the forthcoming financial year; the Medium Term Financial Strategy reports a balanced budget for 2023/24. There is no requirement to set out a balanced position beyond the next year but the five year strategy has been developed to enable longer term planning and transformation.

The Council's [Medium Term Financial Strategy 2023-28](#) (MTFS) sets out the financial strategy for Powys County Council for the period 2023 to 2028. It has been developed as part of the overall strategic planning process and aligned with this Corporate Plan, and includes the details of key drivers, medium term financial plans, risk and sensitivity analysis and resilience.

This strategy identifies service area's budgets, which are managed as part of their Integrated Business Plan, which recognises the work being undertaken by Service areas and the resources such as finance and people needed to support the delivery of these workstreams. These Plans also include the actions identified throughout this Corporate and Strategic Plan which are being taken forward by each Service within the Council.

Further work is being undertaken to identify the specific resources required, and provide a consolidated view, of how we will deliver the actions within this Plan. This page will be updated when the further information is available.

## What other plans and strategies do we have in place to support these objectives?

This plan has considered the following legislation during the process:

- Well-being of Future Generations (Wales) Act 2015
- Local Government and Elections (Wales) Act 2021
- Equality Act (2010) (including the Public Sector Equality Duty in Wales (PSED) and Socio-economic Duty 2021
- Social Services and Well-being (Wales) Act 2014

This plan does not contain detail about all the Council's work, as it focuses on delivering our well-being priorities. It is important that this plan should be read alongside the rest of the Council's work, including the large-scale change priorities that are detailed in the Transformation [Portfolio \(see page 26 for more detail\)](#), and the other plans and strategies, and day-to-day activities of the Council (which we call 'Business as Usual'). We have some focused strategies and plans that are already directing work within the Council that will influence or support the delivery of our well-being

objectives. Existing strategies and plans will continue to be monitored as part of their own processes and will not be duplicated within this plan. These include (but are not limited to):

- [Climate Change strategy](#)
- [Nature Recovery Action Plan](#)
- [Welsh Language Standards Action Plan](#)
- [Anti-Racist Wales Action Plan](#)
- [Health and Care strategy \(Regional Partnership Board\)](#)
- [Well-being Plan \(Public Service Board\)](#)
- [Procurement strategy](#)
- [Mid-Wales Regional Skills Partnerships \(Mid Wales Growth Deal\)](#)
- [Start Well, Live Well, Age Well \(Social Care\) Strategies](#)
- [Growing Mid Wales](#)
- Affordable Housing Programme Delivery Plan Prospectus
- Housing Revenue Account Thirty Year Business Plan Narrative
- Powys Housing Support Programme Strategy 2022-26
- Powys Asset Strategy

### **Our Transformation Portfolio**

- Transforming Education
- North Powys Well-being Programme
- Social Services Transformation
- Re-imagining Powys County Council
- Transforming where People Live
- Supporting our Communities
- Climate and Nature
- Growing Mid Wales

Enablers:

- Digital Powys
- Insight and intelligence
- Recruitment and Retention

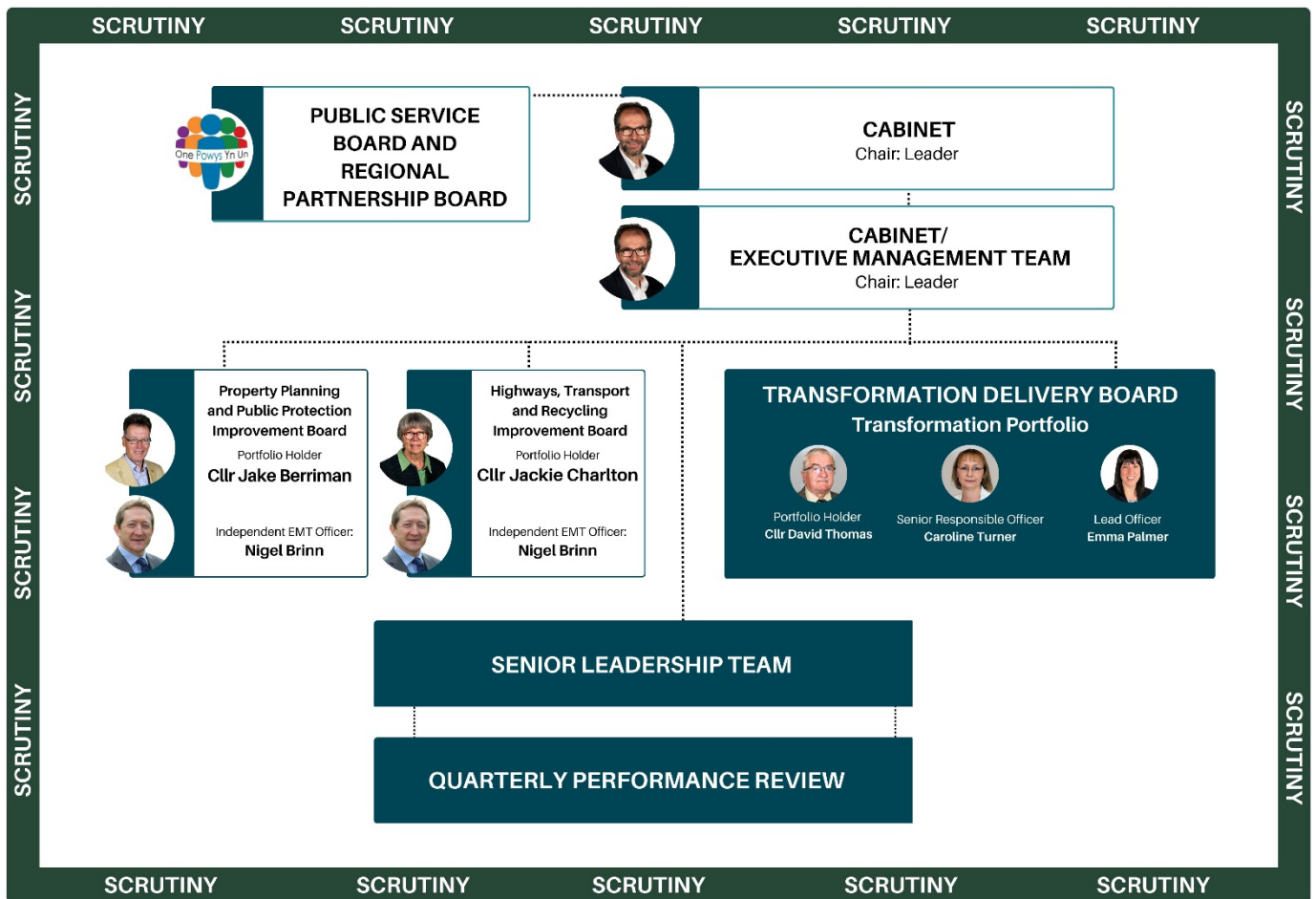
Our Transformation Portfolio is still developing, so the information and diagram provided within this plan are subject to change.

### **Reviewing the plan**

We will review the plan every year to so that we are sure that it focuses on what matters most, including making any changes to our corporate focus or how we plan to meet our objectives. The updated plan will be available on our website at the beginning of April each year.

### **An Open and Democratic Council: Governance and Performance**

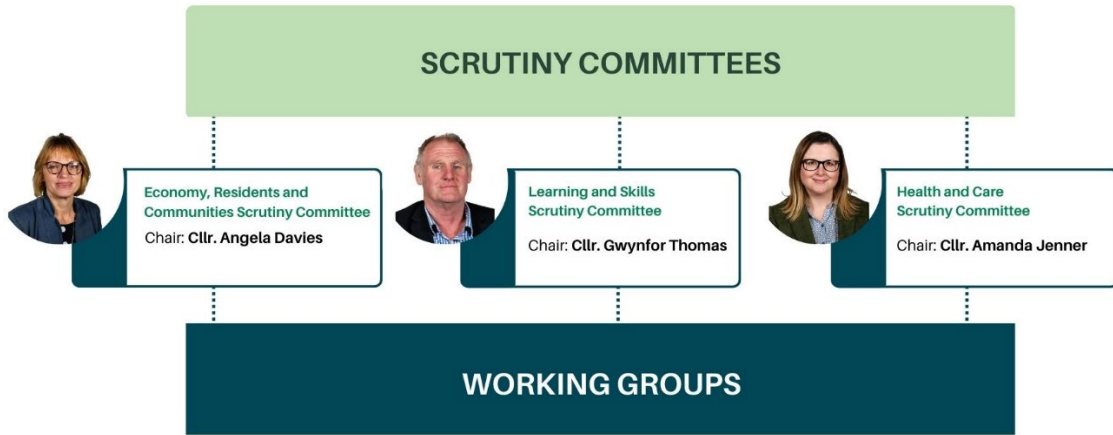
We are committed to sharing clear information about what we are doing to achieve our plan, and how well things are going. To do this, we have a governance framework for implementing, monitoring, and reporting against our plan. It shows which people and groups within the Council are responsible for making sure we achieve our well-being objectives, the Transformation Programme, and the day-to-day activities of the Council.



To check that we are doing the things that we said we would do, and that they are going to plan, we use an Assurance Document. The document makes sure that we have a consistent way of reviewing how we are progressing towards achieving our plans and ambitions so that we can understand what is working well and what is not, and what we need to learn so that we can improve things in the future.

We use self-evaluation to think about our work, and to show the people of Powys, our partners, and our regulators if we are doing the right thing in the right way. This information about our performance helps us to make sure that we are investing our time, effort, and money in the right things to make good changes that support our well-being objectives and other work.

The Council has three Scrutiny Committees, which are groups of people that are responsible for asking questions about the Council's performance by looking at what work is being done, and if it is being done well. They act on behalf of the people of Powys, our partners, and regulators to make sure that their views are included in the Council's decision-making and help Council services to better consider what community concerns, issues, or risks may impact the Council's work.



There are also other scrutiny activities that help the Council to review and develop its performance, proposals, policies, and decision making. For example, there is a Finance Panel, a Governance and Audit Committee, a Public Service Board Scrutiny Committee, and a Growing Mid Wales Joint Scrutiny Committee (with Ceredigion County Council).

## Appendix

### Appendix A

| <b>Protected Characteristics</b>     | <b>Objective 1</b> | <b>Objective 2</b> | <b>Objective 3</b> |
|--------------------------------------|--------------------|--------------------|--------------------|
| <b>Age</b>                           | Yes                | Yes                | Yes                |
| <b>Disability</b>                    | Yes                | Yes                | Yes                |
| <b>Gender re-assignment</b>          | Yes                | Yes                | Yes                |
| <b>Marriage or Civil Partnership</b> | Yes                | Yes                | Yes                |
| <b>Pregnancy and Maternity</b>       | Yes                | Yes                | Yes                |
| <b>Race</b>                          | Yes                | Yes                | Yes                |
| <b>Religion or Belief</b>            | Yes                | Yes                | Yes                |
| <b>Sex</b>                           | Yes                | Yes                | Yes                |
| <b>Sexual Orientation</b>            | Yes                | Yes                | Yes                |

Mae'r dudalen hon wedi'i gadael yn wag yn fwriadol